

REINSTALL DRIVERS

Instructions for updating/reinstalling drivers.

NOTE: Sakar, the camera manufacturer, provided these instructions. If you continue to have questions, please contact the camera manufacturer directly, at either **800-637-1090**, or **877-397-8200**, and ask for **Tech Support**.

Please follow these instructions closely:

- Make sure you are running Windows 98 Second Edition or NEWER (ME,2000,XP).
- AT NO TIME should you unplug your camera from the computer.
- Make sure the camera is plugged in at all times.
- Please have your installation CD in the Computer.
- Know how to get into Device Manager.

1. Open the Device Manager

- **For Windows 98SE and Windows ME:**

Open Device Manager by double-clicking on the System icon in Control Panel, and choosing the Device Manager tab. It is also accessible by right clicking on My Computer, selecting Properties, and selecting the Device Manager tab.

- **For Windows 2000 and Windows XP:**

You can open Device Manager by double-clicking on the System icon in Control Panel, choosing the Hardware tab, and clicking Device Manager. It is also accessible by right clicking on My Computer, selecting Properties, and selecting the Hardware tab, and clicking on the Device Manager button.

2. Once you are in Device Manager you must look for one of many possible items.

Again, make sure your SAKAR Digital Camera is plugged into the Computer!

Scroll through all the devices listed and look for something that may say one of the following:

- USB Still Image Device
- Something with "Dual Mode"
- PC Camera
- VGA Dual Camera
- JL2005A Toy Camera

The device will be listed under the 'Imaging Devices' or the 'Other Devices' category.

3. When you find the device Right-Click on it

Depending on what version of Windows you are in you will want to hit either *Remove* or *Uninstall*. You will then be prompted to hit 'OK' to authorize Windows to remove your hardware. **Remember**, at NO TIME should you physically remove the camera from the computer. Do not unplug it. If at this time Windows tells you that the "Hardware is required to boot the computer" please go to the end of the document and follow the instructions from there.

4. Close Windows

Once the Camera is removed from Device Manager close out of all the windows you have opened. Once everything is closed, open up *My Computer*, and make sure the Installation CD is in the computer.

5. Open CD

Right-Click on the ARCSOFT CD/PHOTAGS CD/KIDZCAM CD under *My Computer* Go to *OPEN*. You should now see the list of files on the cd-rom drive. Locate the folder entitled "Driver" and open it. Now look for the Setup file, it has a blue icon with a picture of a computer monitor and an arrow going into it. Once you have found this file open it up.

Now two things can happen --

A. Either the installation program will ask you to Modify/Repair/Remove the previous installation, if this is the case select the Remove option when prompted and let it finish. Once that is completed follow the next step.

B. The other thing that may happen, if the drivers were not previously installed is that it will attempt to install them for the first time. Allow the program to do this, and go through that process and when it is finished it may ask you to restart your computer. If it does not ask you to restart you should do so manually (that is, Start->Shut Down->Restart).

After the computer restarts it may say "Found New Hardware" or guide you through a Wizard. At no time should you allow Windows to connect to the Internet or Windows Update to download your drivers.

After you have gone through the Wizard, if it comes up, and your computer starts up the camera will be working properly.

In the case that your computer says "Hardware is required to boot the computer" you must follow these instructions:

- Leave the Device Manager window open.
- Open up My Computer, and make sure the Installation CD is in the computer.
- Right-Click on the ARCSOFT CD/PHOTAGS CD/KIDZCAM CD under *My Computer* and go to *OPEN*. You should now see the list of files on the cd-rom drive. Locate the folder entitled "Driver" and open it. Now look for the Setup file, it has a blue icon with a picture of a computer monitor and an arrow going into it. Once you have found this file open it up.

Now two things can happen:

- Either the installation program will ask you to Modify/Repair/Remove the previous installation, if this is the case select the Remove option when prompted and let it finish. Once that is completed follow the next step.

- The other thing that may happen, if the drivers were not previously installed is that it will attempt to install them for the first time. Allow the program to do this, and go through that process and when it is finished it may ask you to restart your computer. Do **not** restart your computer.

6. Double-click Driver

When the drivers are reinstalled go back to Device Manager, double click on the device that represents the camera, then click on the Drivers tab and click "Update Driver". Allow Windows to search for the best driver (DO NOT ALLOW IT TO CONNECT TO THE INTERNET OR WINDOWS UPDATE) and when it is finished your camera will work.

Thank you for contacting Sakar International. If you have any further questions, please contact us directly at either 877-397-8200, or 800-637-1090, and ask for Tech Support.